GENERAL CONDITIONS

RESTAURANT

Prices are inclusive of 7% VAT and 10% service charge. Restaurant access is subject to availability, reservation is highly recommended. Reservation is subject to 3 hours’ time limit. Yona’s kitchen is open from 12PM to 7PM, with the last order accepted for dinner at 6:30PM.

***Clients are not allowed to bring alcohol, soft or food on board***

OPENING HOURS

Operating hours: 12 PM to 7 PM every Tuesday to Sunday.

LOCATION

Departure from Royal Phuket Marina, MC 1-5 63/102 Moo 2, Koh Kaew, Muang Phuket, Thailand 83000

PARKING

Parking is accessible to all YONA guests within the marina.

DRESS CODE

Smart Casual beach club dress standard applies. Beer-branded singlets, cut-off clothing, or athletics sportswear are not permitted.

SAFETY RULES

- YONA Beach Club has a minimum entry age requirement of 14 years old for security reasons, and children below this age are not permitted on board.
- Swimming in the sea around the boat and jumping off the cabana Balinese net bed is strictly forbidden.
- Swimming at the pool is allowed at the guest’s own risk, YONA can provide life jackets on board but in case the guest doesn’t use them, we will not be held responsible.

YONA Beach, Co. LTD MC 1-5 63/102 Moo 2, Koh Kaew, Muang Phuket, Phuket, Thailand 83000
Tel: +66 2 430 440- contact@yonabeach.com - www.yonabeach.com
Tax ID: 0835560014489
responsible for any incident that may occur.
- Drugs and weapons are prohibited on board.
- YONA Beach does not sail for safety reasons.
- Alcohol will not be sold to minors under 21 years old.
- Please do not take any unnecessary belongings or valuables items during the YONA experience, as the company will not take responsibility for any loss or damage.
- The venue reserves the right to refuse entry, if in the view of the venue, the guests’ behavior or dress code is unsatisfactory, or that guests are not following the boat rules, putting themselves and others at risk.

INSURANCE

- Prior to boarding, it is mandatory to provide the name and surname of each passenger for insurance purposes.
- During the check-in process, guests will be required to register themselves by scanning the provided QR code to fulfill the insurance requirements. Failure to complete this mandatory registration will release Yona Beach Club from any liability.

CHECK-IN PROCEDURE:

- Guests must complete the check-in process, including the mandatory registration for insurance, during their arrival at Yona Beach Club.
- In the event that a guest refuses to proceed with the check-in process, Yona Beach Club reserves the right to deny entry.

By accessing Yona Beach Club, all guests agree to comply with the above terms and conditions related to insurance and check-in procedures. These measures are in place to ensure the safety and well-being of all visitors to our establishment.

CANCELLATION

- A 10% set-up fee will be deducted for cancellations made more than 72 hours before the reservation date. Should you wish to change the reservation date, we kindly request to be notified at least 72 hours prior to the initial reservation date. In this case no additional charges will apply.
- Cancellations made between 24 and 72 hours before the reservation date will result in a 50% refund of the fee.
- No refund will be given for cancellations made within 24 hours of the reservation date or for "No show" reservations

SPECIAL CONSIDERATION

YONA Beach, Co. LTD MC 1-5 63/102 Moo 2, Koh Kaew, Muang Phuket, Phuket, Thailand 83000
Tel: +66 2 430 440- contact@yonabeach.com - www.yonabeach.com
Tax ID: 0835560014489
● Yona Beach Club has a minimum entry age requirement of 14 years old for security reasons, and children below this age are not permitted on board.

● Our YONA experience is not recommended for Senior citizens over 70 years old, or pregnant women. If something happens, it would not be the YONA beach Club’s responsibility.

● People who are suffering from any medical or physical disability, high blood pressure or heart condition are advised to consult their doctor before joining the excursion.

● Pets are not allowed on board.

DANGER AND OTHER RISKS

● Drugs and weapons are prohibited on board.

● Jumping on trampoline beds is not allowed, for the safety of all passengers.

● Jumping from the boat is prohibited.

Yona Beach reserves the right to exclude anyone not following the boat rules, putting himself or others at risk.